

Retail Solutions

LOC Software Store Management Suite

Host Office Management

LOC Store Management Suite is a complete solution that can be implemented from the POS system up to your head office. Our integrated data, carried out from single to multiple sites, controlled by a head office, gives us the expertise to assist you in accomplishing a successful integration of this powerful and complete management system. With the host package, you may decide to transfer any data to your head office and consolidate all numbers from all or any store.



LOC Store Management Suite's host management is used for two main purposes: to centralize item maintenance and for reporting. Managing multiple stores from one location (head office), while having the ability to control pricing from one point. Sales information will be uploaded to the head office based on a schedule that can be decided upon.

Product Management

Products can be managed by head office. Price management can be done by store or region. Price changes and item creation are done by batch. When a store receives batches, the store simply needs to activate the batch.

Customer Management

LOC Store Management Suite provides the flexibility to maintain customer files either at the POS or simply to reside in the store server. For larger customer files, a host system will hold all the customer information. The POS will then poll the database from the

Head Office to get access to customer information such as: credit limit, shopper level, points and accounts receivable balances.

Operator Management

LOC Store Management Suite allows operator files to be managed at store level or at Head Office. Depending on the configuration, managers may have all cashier information split by cashier for every store. The system will allocate a range of cashiers available by store to avoid conflict with Head Office. Cashier numeration may also be allocated from Head Office and communicated at store levels. Retailers may allow the store to manage their operator files and the information will be uploaded automatically at Host level without any intervention. As a loss prevention measure, having the information by cashier is standard and will provide the ability to track cashier operation centrally.

Specifications

- Head office communication
- Unlimited price zones
- Multiple POS information, like different taxes for different states
- Multiple communication protocols between a head office and its stores
- Individual, group or all stores reports
- Unlimited stores and store groupings
- Real time transfer to the head office

Multi store communications

- Native modem transfer utility
- RAS
- FTP
- VPN
- SMTP/POP